How To Maximize Profit From Our Profession?

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Is it possible?
Is it tough?
Who will help me?



I, not events, have the power to make me happy or unhappy today. I can choose which it shall be. Yesterday is dead, tomorrow hasn't arrived yet. I have just one day, today, and I'm going to be happy in it.

(Groucho Marx)



I have 10 principles that I use in life

- 1. Honesty and ethics
- 2. Health
- 3. Family's well being
- 4. Career goals
- 5. Professional skills
- 6. Business plan
- 7. Patient care
- 8. Financial prudence
- 9. Networking and Friends
- 10. Giving back to society



1. Honesty and Ethics

You don't need to read about or listen to people speak about ethics and honesty

Simple principle

Have a set of principles

Follow them at all times

Through all difficulties



2. Health

Health is Wealth

Everyday you are sick and unable to attend work you lose money

Improve your quality of life

Watch what you eat, where you eat and with whom you eat More importantly watch what you drink and/or smoke

Keeping yourself fit in mind and body always helps

3. Family's well being

As important as your health

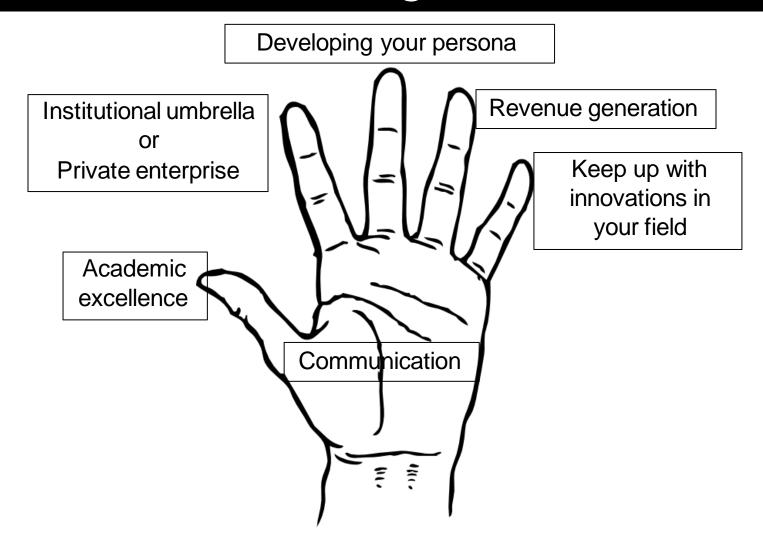
Let your family know of the work you do

They will celebrate your triumphs and understand your hardships

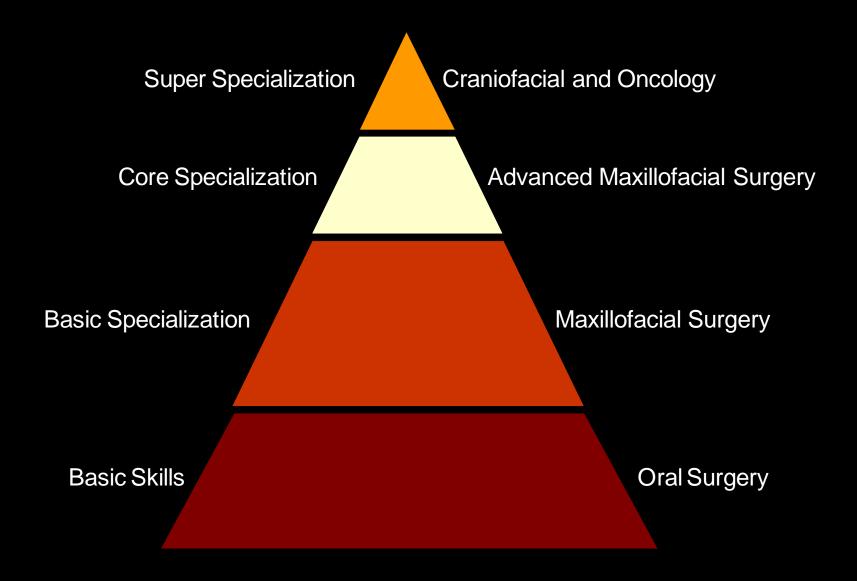
Stress is usually built up due to friction in the family

Take regular holidays along with your family

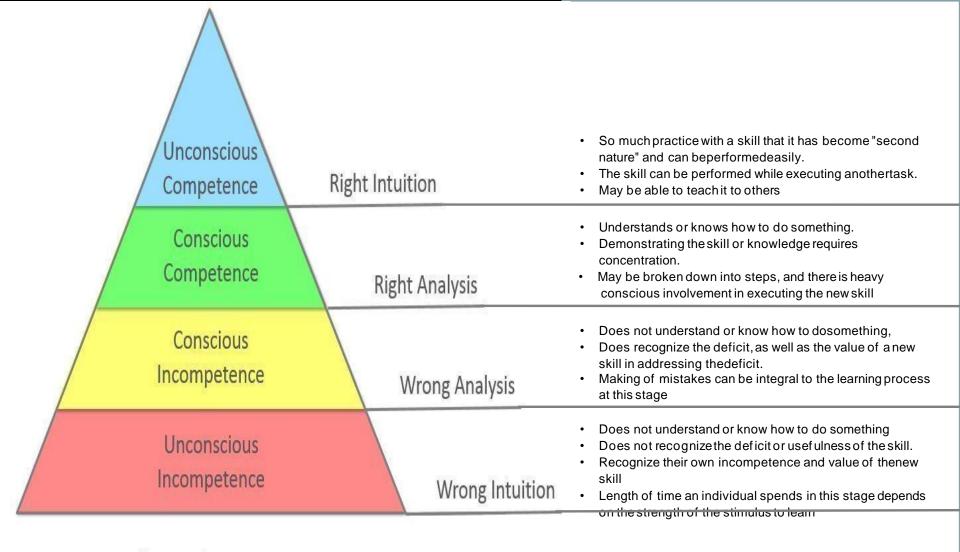
4. Career goals



5. Professional skills







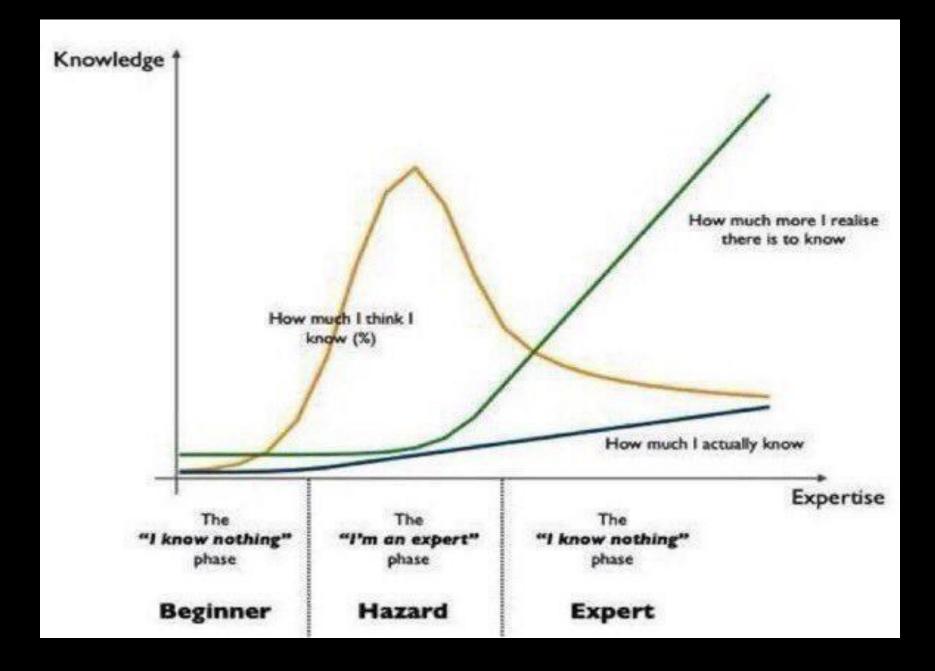
Hierarchy of Competence

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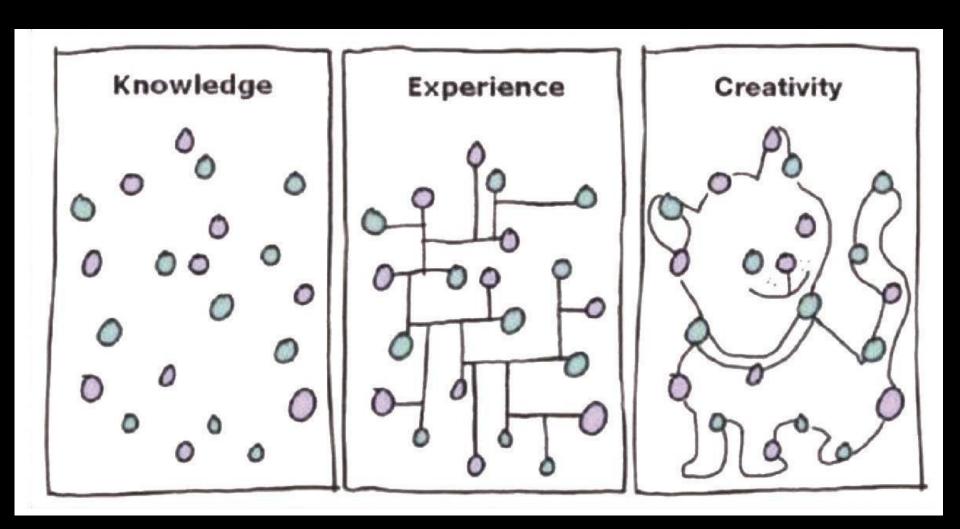
Competence Hierarchy adapted from Noel Burch by Igor Kokcharov. Licensed under CC BY-SA4.0 via Commons

GSR Hospital











6. Business plan

Realistic goals

Service providers

Not a high profit generating field

Charging for your services. Factor in Infrastructure costs
Material costs
Human resources cost
Price for your skill

Build or be a part of team Income generation does not stop



FEASIBILITY OF A CRANIO-MAXILLOFACIAL CENTER IN INDIA

SERVICES

DENTISTRY INCLUDING IMPLANTOLOGY CRANIO-MAXILLOFACIAL SURGERY TRAUMA MANAGEMENT COSMETIC SURGERY



MARKET AREA

TIER I CITIES

DELHI, MUMBAI, KOLKATTA, CHENNAI, BANGALORE **TIER II CITIES**

HYDERABAD, AHMEDABAD, RAIPUR, BHOPAL TIER III CITIES

FARIDABAD, AMRITSAR, DAVANGERE, GULBARGA

ASSUMPTIONS

12,000 SQ. FT. LEASED FACILITY

FORECASTS (GSR INSTITUTE FINANCIAL DATA)

LEASE TERMS (9+9 YEARS)

FIXED RENT - 2 YEARS ANNUAL INCREASE - 15%

INFLATION - 11% (RBI RATE)

BANK INTEREST RATE - 15%

FIXED COSTS

CAPITAL, RENT, MAINTENANCE, SALARIES **VARIABLE COSTS - CONSUMABLES**

COMPETITORS

REGULATORY CONCERNS

DISTRICT MEDICAL & HEALTH OFFICE

STATE NURSING HOME ASSOCIATION

STERILIZATION & INFECTION CONTROL

SPECIFICATION OF SERVICES

FACILITY SIZE & OUTFITTING

STAFFING REQUIREMENTS

SAFETY REGULATIONS

FIRE SAFETY MEASURES

WASTE MANAGEMENT

PERMISSION TO RUN FACILITY

HOSPITALS

PRIVATE CLINICS

TOWS MATRIX

INTERNAL STRENGTHS

Cost effective business model available Limited specialized centers

MAXI-MAXI STRATEGY

Provide comprehensive care

Employ cost shifting

Expand patient base

EXTERNAL OPPORTUNITIES

hospitals Private clinics

- "Reach & catch" patients
- Capture transfer-outs

Dental colleges &

MAXI-MINI STRATEGY

EXTERNAL THREATS

DENTAL CHAIR - 1 FUNCTIONAL OTS

1->1->2

OPERATIONS

SURGEONS 1->1.5->2

SUPPORT STAFF YEARLY OT INCREASE

2%

ANAESTHESIA TECH - 1 NURSES - 3+5

OT BOYS - 5

CLINICAL STAFF

DENTIST - 1

SURGEONS - 1+1

ANAESTHETIST - 1

NON-CLINICAL STAFF

STAFFING

ADMINISTRATOR - 2

FRONT OFFICE - 3 ACCOUNTS, IT - 2 +2

HOUSEKEEPING - 15

COSMETIC SURGERY DENTISTRY

TRAUMA

PLASTIC SURGEONS MAX-FAC SURGEONS **DENTISTS**

All services under one roof

Access to proven business

INTERNAL WEAKNESSES (W)

- Perception about OMFS
- Staff burn-out

model

Limited patient base

Central location

Patient paying capacity

Emerge as market leader MINI-MAXI STRATEGY

Gradual staff ramp-up

Increase revenue

- Enhance patient experience
- Offer discounts & incentives

MINI-MINI STRATEGY

- Market the concept
- DO NOT offer incentives to referring doctors

TIER I CITIES **OPERATING MARGIN**

14% 9%

4%



TIER II CITIES **OPERATING MARGIN**

18% 13%

Year 1

TIER III CITIES **OPERATING MARGIN**

10%

12%

Year 1 Year 2

Year 3 Year 4 Year 5 Year 6

Year 1 Year 2 Year 3

8%

Year 4 Year 5 Year 6

Year :

Year 3

Year 4

Year 5 Year 6

INITIAL INVESTMENT - RS 7 CR PRICE OF SURGERY - RS 35,000

28%

INITIAL INVESTMENT - RS 5 CR PRICE OF SURGERY - RS 27,000 -10%

INITIAL INVESTMENT - RS 3 CR PRICE OF SURGERY - RS 22,000

-37%

35%

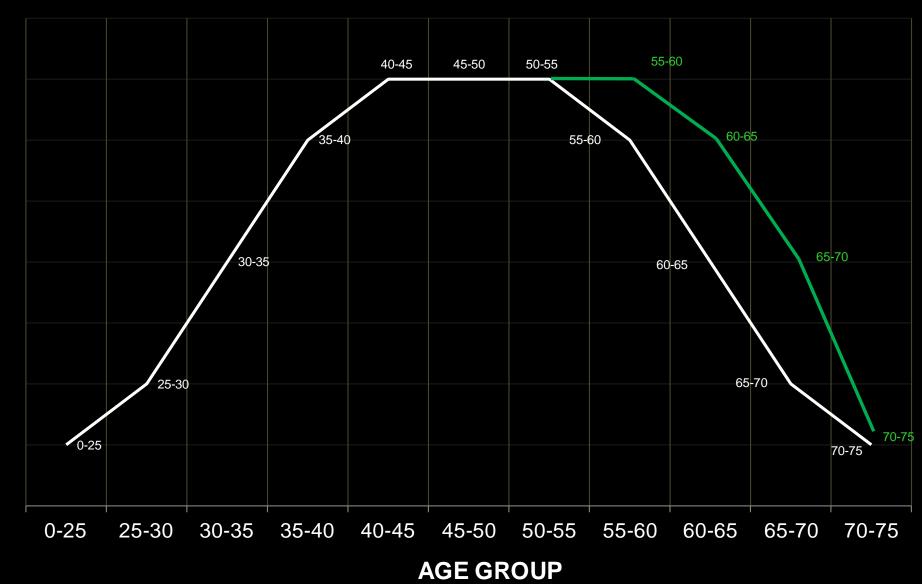
-38%

-29%

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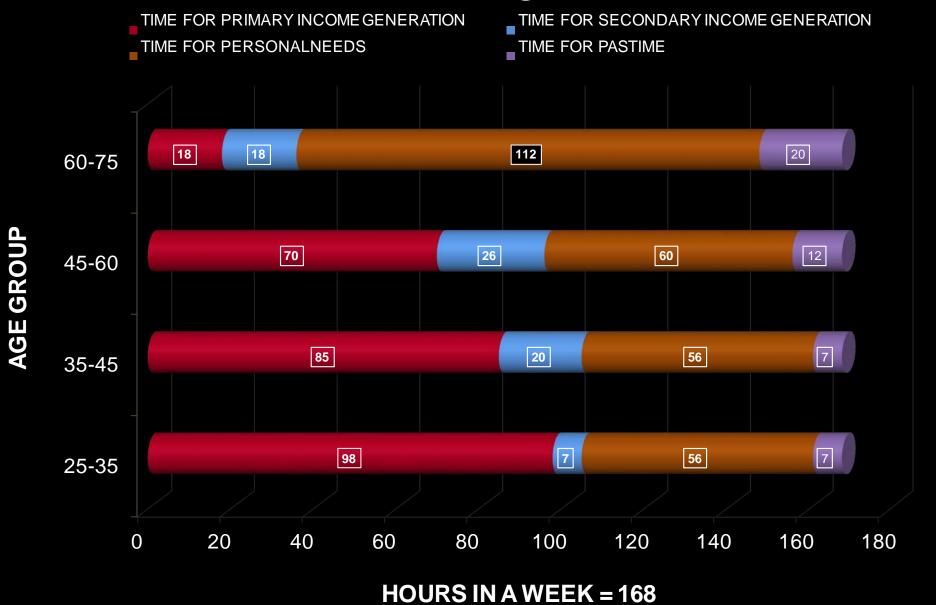
www.craniofacialinstitute.org

Growth



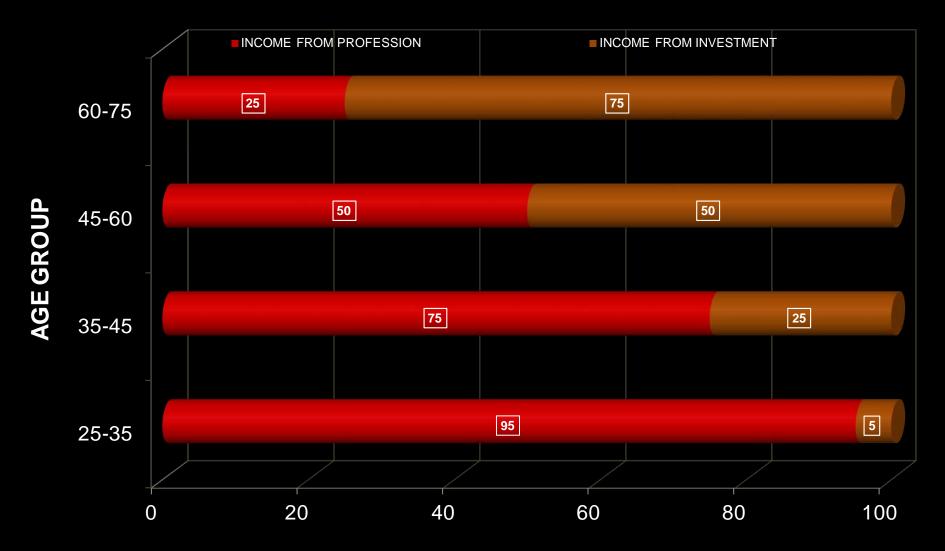


Time Management





Income Generation



PERCENTAGE OF INCOME



7. Patient care

Accurate Diagnosis

Explain Treatment procedure and process

Consenting

Explain Benefits

Explain Risks

Explain Cost

Explain risk benefit ratio Explain cost benefit ratio

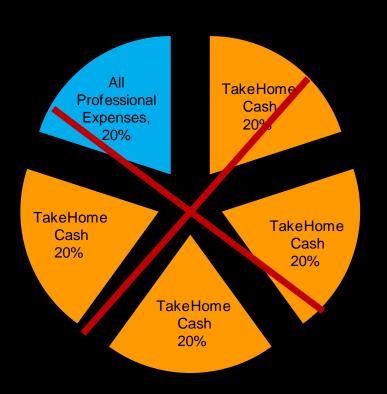


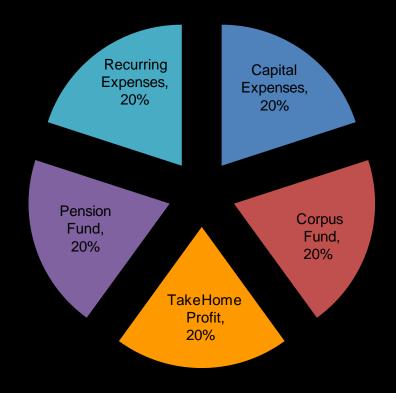
7. Patient care

The best marketing tool is Word of Mouth Marketing

Above everything
Make the quality of your work
speak for your practice

8. Financial Prudence





9. Networking and Friends

Improve networking by making contacts in

Corporations
Small and Medium Businesses
Politics
NGO's
AlumniAssociations



10. Giving Back to Society

We are in the business of Healing

Find ways to increase that power of healing

Do not look at your practice alone to be profitable

Your life outside your practice matters a lot





Those are my principles, and if you don't like them... well, I have others.

(Groucho Marx)



Bring the Smile Back



Thank You

